

NHC Smithville wins Bookkeeping Department of the Year

The Bookkeeping Department at NHC Smithville was recently recognized as the Department of the Year in the NHC Central Region. The NHC Smithville Bookkeeping Department also won the best overall performance scores and the best overall excellence scores. NHC Smithville was recognized as the best among 13 other NHC healthcare centers and assisted living facilities in Middle Tennessee and Southern Kentucky.

"We take great pride in serving our customers with professionalism and accuracy," Clint Hall, Administrator said. "The many financial functions within healthcare can be quite tedious and to be the Department of the Year is a significant achievement. I could not be more proud of our team. They truly represent the NHC Smithville values of being team players, showing compassion in their words and actions, and

maintaining a positive attitude."

The Award for Bookkeeping Department of the Year is given to the department which performs the best in areas such as accounts receivable, accounts payable, timeliness, payroll accuracy, customer satisfaction, partner (employee) satisfaction, and other key financial measures. Setting the standard for consistent excellence, this will mark the 2nd year in a row that NHC Smithville has won the

best overall performance scores and overall excellence scores.

The NHC Smithville Bookkeeping Department consists of Angie Hutchins (Accounts Payable and Payroll), Cindy Melchior (Accounts Receivable), and Lacy Arnold (Receptionist). As a group, they have over 20 years of combined service to NHC Smithville.

NHC Smithville offers inpatient and outpatient rehabilitative care and accepts Medicare,

Medicaid, private insurance, workers compensation, managed care, and private funds. The inpatient healthcare center offers skilled nursing and rehabilitation services to adults of all ages on a short-term and long-term basis. NHC Smithville's outpatient clinic offers physical, occupational, and speech therapy services. For more information about NHC Smithville, visit www.nhcsmithville.com or call (615) 597-4284

